Fwd: Appreciation for Exceptional Care – Dr. Roopa Seshadri

1 message

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Another one

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件名: Appreciation for Exceptional Care – Dr. Roopa Seshadri

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To the MD, Deputy MD, and GCOO,

I am writing to express my heartfelt gratitude for the exceptional care my husband received at Sakra World Hospital, and to extend special appreciation to Dr. Roopa Seshadri for her professionalism, compassion, and timely intervention.

My husband had travelled from Chennai to Bangalore after an extremely hectic day, spending hours moving around the city with his friends to personally deliver New Year's Eve invitations for a celebration at a resort. By the time he returned home, he was completely exhausted. After freshening up and preparing to sleep, he suddenly began feeling uneasy. Within moments, he collapsed and fell unconscious as he approached the bed. It was one of the most frightening moments we have ever faced, and we immediately rushed him to the nearest hospital.

Upon arrival at Sakra World Hospital, the emergency team responded immediately and introduced us to Dr. Roopa Seshadri. From the very beginning, she took complete charge of his case. Her calm approach, thorough assessment, and clear communication helped us understand what had actually happened. She guided us with confidence and ensured that every necessary step was taken without delay.

In the middle of the night, Dr. Roopa performed a Stroke Neurointervention and successfully opened an occluded blood vessel in the back of the brain. After the procedure, my husband slowly began to recover — first opening his eyes, and then gradually beginning to speak again. She informed us that without this operation, he would not have survived. Today, he is not just alive but fully functional, with no paralysis at all.

We are deeply thankful for Dr. Roopa's dedication, expertise, and compassion. It was evident that she treated my husband not merely as a patient, but as a person whose life truly mattered. Her presence brought us tremendous comfort during a very stressful and vulnerable time, and her commitment played a vital role in his recovery.

Doctors like Dr. Roopa Seshadri embody the true spirit of the medical profession. Their ability to heal, support, and provide hope leaves an impact that families like ours will never forget.

Thank you once again to the entire team at Sakra World Hospital, and especially to Dr. Roopa Seshadri, for the outstanding care provided.

Warm regards,
Prem Devi
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